

1589207/2023/O/o CH.CMI/G/PTS/NR

## रेलवे सूचना प्रणाली केन्द्र

( रेल मंत्रालय भारत सरकार का संगठन )

CENTRE FOR RAILWAY INFORMATION SYSTEMS  
(An Organisation of the Ministry of Railways, Govt. of India)

2021/CRIS/NDLS-HQ/PMS/PROJECT/0261/PT-1

Date: 30-11-2023

Chief Administrative Officer/PTS  
Northern Railways  
IRCA Building, State Entry Road  
New Delhi

**Sub:- Roll-out of "Proliferation of Computerized TTE Lobbies over Indian railways" Project.**

**Ref: Railway Board sanction letter no 2021/C&IS/Project/TTE lobby Proliferation/14 dated 24-08-2022**

With reference to Railway Board sanction letter cited above regarding Roll-out of "Proliferation of Computerized TTE Lobbies over Indian railways" it is stated that the sanction have been given for implementation of 373 additional lobbies and replacement of equipment at exiting 199 TTE lobbies and setting up of central infra for TTE lobby application on CRIS Cloud.

Attention is invited on the fact that application Database was migrated from old infrastructure to FOIS Exadata on 26.09.2023 and migration of application from old infra to CRIS Cloud has now been completed. The internet user and integration with other application e.g. HHT, UTS, Rail Madad and ICMS has been migrated on CRIS Cloud and optimization and tuning of application is being carried out continuously as per feedback received from end user.

Now the TTE Lobby application is ready for migrating UTN user traffic on CRIS Cloud. Presently, TTE Lobbies are being access the application on UTN network as <http://10.64.0.15/cttel/>. After migration on CRIS Cloud, the application is accessible at <http://10.77.34.54/cttel/>. Step to change the default URL in Chrome Browser of Thin Client is attached as annexure-I. Both URL will work for next one month.

It is therefore requested that kindly advice to zonal Railways for accessing the TTE lobby application on new URL at <http://10.77.34.54/cttel/> and convey the feedback (if any) so that same can be incorporated and old URL can be disconnected.

DA as above

Regards

(C.L.Sah)

General Manager/PMS

Copy to :

Executive Director/PM, Railway Board for kind information.

Executive Director/C&IS, Railway Board for kind information.

चाणक्यपुरी, नयी दिल्ली-110021

CHANAKYAPURI, NEW DELHI-110021

टेलीफोन/TELEPHONE : 24104525, 24106717 फैक्स/FAX : 91-11-26877893

## Annexure-I

**Step to change/update default URL in Chrome Browser**

Please follow step by step

1. Log off user by pressing ctrl+shift keys together. Hold both key pressed.
2. Next it will asked for user id and password

For CRIS supplied thin client

Userid: administrator or Administrator

Password: TTEAdmin@cris#3 or DellCCCvdi

For Railway supplied thin client

Please ask the vendor to configure the default URL in Chrome Browser

3. Login with above user id and password
4. Press enable/disable button (green color icon shown on desktop).
5. Thin client will prompt for reboot.
6. Reboot thin client.
7. Again login with Administrator (as per step 2)
8. Open Chrome Browser
  - a) Click 3 dot button available right top corner of browser.
  - b) Click setting. It will open setting page of browser.
  - c) Click "on start up" available left side menu item.
  - d) select radio button "Open a specific page or set of pages". After selection, it will open dropdown option
  - e) Click on "Add a New Page". It will open popup.
  - f) Type the new URL <http://10.77.34.54/cttel/> and click Add button. It will add the default URL.
  - g) Close the Browser and again open to check the default URL.
9. Press enable/disable button (red color icon shown on desktop).
10. It will prompt for reboot.

Please reboot and open chrome browser. It will open TTE lobby application by default

 30/11/2023